Common Solutions at Penn – Strategic Governance Model

The governance model is designed to advance Penn’s mission through implementation and broad adoption of strategic IT solutions. The inclusive process ensures that efforts are aligned with needs/priorities that are common across Schools and Centers.

Campus Wide Collaboration

- Campus Evaluation Teams,
  - Desktop Management
  - Hardware Firewall
- Needs Assessments, Cost/Benefit
  - Email Futures
  - CRM
- Pilot / Partner
  - Virtual Desktop
- Leverage School/Center Leadership
  - Qualtrics
  - WebDAM
- Information Sharing
  Identify solutions already meeting business needs through events, outreach, and surveys.

Strategic Direction and Governance

- Executive Leadership
  Provost, EVP, Deans, VPs
- IT Roundtable
  - Common Solutions Steering Group
    - Identify strategic needs and opportunities
    - Assess near- and long-term priorities
    - Recommend strategies to pursue solutions in areas of greatest need/impact/benefit
    Co-Leads
      Mary Spada
      Amy Phillips
      John Mulhern III
- Common Solutions Portfolio Management
- Common Solutions Pipeline
- Penn Hype Cycle

Institutional Stewardship

- Licensing, Purchasing, Contract Negotiation, Security and Privacy Compliance, Cloud Terms, Support
- Common Solutions Working Group
  BSD – Office of Software Licensing
  BSD - Purchasing Services
  ISC - Project Office (Cloud)
  ISC - Information Security
  ISC - Technology Support Services
  In concert with:
  Office of Audit, Compliance, and Privacy
  Office of General Counsel

Resources to Vet Solutions/Vendors

- Cloud Computing: Opportunities Used Safely
- Data Sensitivity & Review Framework
- SPIA for Vendors tool
- Sample contracts and preferred language
- Box Data Sensitivity and Usage
- Gartner Market Research
- Evaluation Toolkit

Organizations in Search of IT Solutions to Address Specific Business Needs