POSITIONING PENN FOR THE FUTURE OF INFORMATION TECHNOLOGY
Responsibility Center Management
A Penn Model

- Known as RCM, it is the managerial framework for our internal budgeting and financial reporting activities
- RCM seeks to promote the broadest possible stewardship of financial resources
- The University is divided into Responsibility Centers. There are two basic types of Centers:
  - Revenue-generating: Schools and Resource Centers
  - Non-revenue-generating: Administrative Service Centers
- Schools retain the majority of revenue they generate
  - Fund the direct cost of their own operations
  - Cover their share of services provided by the Administrative Service Centers (via Allocated Costs)
Information Technology Organizations

► Emphasizes decentralized model with complimentary responsibilities focused on faculty, students and staff; reflects RCM
► Each school and center has a separate IT organization under separate leadership
  ► Responsible for own IT organization, IT spending and direct support of their faculty, students and staff
► ISC responsible for its own organization, as well as coordination across schools and centers
  ► Leveraging central infrastructure and products for the common good
  ► Collaboratively work with schools and centers to deliver service of the highest quality
IT@Penn

ISC
- 270 FTEs
- Core admin IT services
- Campus data
- Voice
- Video networks
- Strategic IT solutions

IT@Schools & Centers
- 600+ FTEs
- Desktops
- Local software
- Mobile devices
- Customized solutions

Students
Faculty
Staff
Alumni
Collaboration
Building a strong IT community

- IT Roundtable
  - TechJobs@Penn
  - IT Research@Penn
  - ITR Governance
- Common Solutions Working Group
- IT Super Users Group (SUG)
- IT Special Interest Groups (SIGs)
- IT Staff Convention
- IT Planning Task Force
- Revamped cross-campus project approach
- Institutional Risk Management initiative
- Identity & Access Management Advisory Board
Cross University Priority Initiatives
Transformational Projects

- Next Generation Student Systems Phase II (Pennant Registration & Records, Pennant Aid)
- Human Capital Management (HCM) Program
- BRI (Burden Reduction) Research Initiative
- Build on PennO365 Platform to improve Collaboration
- Identity & Access Management (Penn Community & PennKey Evolution, Password Reset)
- Information Security Maturity & Expansion (Mandatory 2SV, Email security, Training & Education)
- Cloud First
Penn Compact 2020

- Increase access for students from all socio economic backgrounds with All Grant Financial Aid Policy.
- Recruit, retain and mentor distinguished and diverse faculty.
- Educate leaders for all sectors of society.
- The creation of an university innovation ecosystem that fosters a fluid exchange of ideas and expertise across a broad spectrum of new and established knowledge.
- A campus conducive to generating ideas through such facilities as Penn Center for Innovation, Pennovation Works and the Pennovation Center.
- Continuation of collaborative research which is a strength within Penn Medicine.
- Bring Penn knowledge and practice to bear on key local, national and global issues to help more people lead healthy, prosperous lives.
- Penn Connects 2.0 Campus Plan which includes improvement of facilities and growth of green spaces on Penn’s contiguous university & medical campuses.
- Major investments in PSOM & UPHS infrastructure to improve health outcomes within our community.
Thank You!

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