FINANCE

- All payments must be completed prior to taking the court and must be completed at the front desk (Pros are not permitted to accept payment).
- All lessons, clinics, and stringing rates/fees are final.
- Pre-registered clinic participants are permitted to apply a credit toward another class within the same session if 24 hours’ cancellation notice is given. No makeup classes are provided after the session end date.
- Returned checks will be charged a $35.00 fee.
- All lesson and court reservation cancellations within 24 hours are subject to the full cost.
- Management has the right to cancel a scheduled service due to non-payment.

COURT PLAY

- Any obscene, derogatory, or hostile actions are strictly prohibited. These violations of ethics may lead to suspension or cancellation of member privileges.
- Maximum of 8 people per court.
- If the minimum number of participants for clinics is not registered, the clinic may be cancelled.
- Only Penn Tennis Center Pros are permitted to provide lessons.
- Employees of the Penn Tennis Center only are permitted to have hoppers and baskets of balls on the court.
- Proper tennis attire must be worn at all times (indoors and outdoors). No black soled shoes allowed for play.
- All courts must be cleared of all tennis balls and other items prior to the conclusion of each lesson or court reservation.
- For outdoor courts, all members must check-in at the Tennis Center front desk and leave a valid ID to receive a yellow reservation card.
- Reserving and using court time under another member’s name without the member present is prohibited.
- Scheduled lessons, contract court time and programming may be cancelled due to varsity team competition.

Revised 6/1/17
FACILITY USAGE

- You must be a member or be accompanied by a member to use the facilities.
- Members only can reserve a court or play in a contract time (see membership guidelines and pricing).
- All participants of contract court time must be members of the Penn Tennis Center.
- All guests over the age of 18 must pay a $15 guest fee and sign a waiver prior to participating.
- The Tennis Center is not responsible for any lost, stolen, or damaged items.
- Management has final authority on all issues and decision making.
- No video/picture taking is permitted without prior consent given by Penn Athletics.

Hecht/Hamlin Tennis Center members, guests and visitors are subject to the terms and conditions of the policy as currently in force or as subsequently amended.

Revised 6/1/17