**Private labs.** Many schools have other labs that are limited to their students only. For the location of these labs, check with your school (see the Directory on the back of this pamphlet).

**Penn computing resources**

- **Library**
  [http://www.library.upenn.edu/](http://www.library.upenn.edu/)
- **Computing**
  [http://www.upenn.edu/computing/](http://www.upenn.edu/computing/)
- **PENN InTouch**
  [https://sentry.isc.upenn.edu/intouch/](https://sentry.isc.upenn.edu/intouch/)
- **College House Computing**
  [http://www.rescomp.upenn.edu/](http://www.rescomp.upenn.edu/)
- **PennNet ID**
  [http://www.upenn.edu/computing/netid/](http://www.upenn.edu/computing/netid/)
- **Modem access**
  [http://www.upenn.edu/computing/remote/](http://www.upenn.edu/computing/remote/)

**Directory for e-mail account creation and assistance**

**Arts and Sciences**

- 3E1 David Rittenhouse Labs
  33rd Street between Walnut & Locust
  215/573-HELP, help@mail.sas

**Dental Medicine**

- B19 Computer Lab, 4001 Spruce Street
  215/898-8957, sdm-support@pobox

**Engineering and Applied Science**

- CETS, 169 Moore Building, 200 S. 33rd Street
  215/898-4707, cets@seas

**Graduate School of Education**

- A36, First Floor, 37th & Walnut Streets
  215/898-1847, help@gse

**Graduate School of Fine Arts**

- Room 317 Meyerson Hall, 310 S. 34th Street
  215/898-3005 gsfa-computing@dolphin

**Law**

- Tannenbaum Hall 232
  215/898-2679, itshelp@law

**Medicine**

- Suite 100, Stemmler Hall
  215/812-1528, tteang@mail.med

**Nursing**

- 210 Nursing Ed Building
  215/898-1616, student-computing@nursing

**Social Work**

- Room B-36, Caster Building
  215/898-7405, sswhelp@ssw

**Veterinary Medicine**

- Rosenthal Computer Lab, 3800 Spruce Street;
  215/898-8871, student-help@vet

**Wharton School**

- 310 Steinberg Hall-Dietrich Hall
  215/898-8600, consultant@wharton

**Computing behavior and security**

- Don’t share your passwords with anyone.
- Know the rules – be familiar with Penn’s computing policies:
  [http://www.upenn.edu/computing/policy/](http://www.upenn.edu/computing/policy/)
- Be virus-free – install Virex or VirusScan and update it regularly to protect your computer from new viruses:

**Student e-mail accounts**

For information about e-mail account creation and assistance, refer to your School’s listing on the Directory on the back of this pamphlet.

Detailed information can be found at [http://www.upenn.edu/computing/email/email.html](http://www.upenn.edu/computing/email/email.html)
**PennConnect CD** contains instructions and software for ResNet students and is available in the computing lab of your residence.

Students living in a College House can get help by signing up for service on the College House Computing site, http://www.rescomp.upenn.edu/

Students in Sansom East or Sansom West can get help from ISC First Call, 215/573-4778.

**Off-Campus residents**

If you live off-campus, you can access PennNet and the Internet via modem. If you don't own a computer, you can access the network from any of the public computing labs on campus.

Off-campus students can get help through ISC First Call, 215/573-4778.

The PennConnect CD contains instructions and software for modem-connected students and is available from many schools (see the Directory on the back of this pamphlet) or at the Computing Resource Center, suite 202 Sansom West, 3650 Chestnut Street, 1 PM-4:30 PM, Mon-Fri, 215/573-4778.

Medical students can get the PennConnect 99 CD from the Office of Academic Programs, Suite 100, Stemmler Hall.

**Connecting to PennNet**

- **ResNet — Wired residence halls**

  If you live in a residence hall, you have access to PennNet and the Internet via the ethernet connection on your ResNet wall plate in your room. If you don't own a computer, you can access the network from a computer in any of the public computing labs on campus.

  **Public access labs.** Penn's public access computing labs are open to all students with a valid PennCard. A list of Penn public labs and information about available software and printers can be found at this URL:

  http://www.upenn.edu/computing/view/labs/